



User Experience Manager

**NOVATO, MARIN COUNTY, CALIFORNIA
FULL-TIME**

One Legal is transforming litigation support services with an online platform that is trusted by more than 30,000 legal professionals and processes more than a million documents a year. We're building and expanding tools for attorneys and their teams that simplify the electronic flow of case information to and from the courts and, in the process, transforming an industry.

We're seeking a UX/UI expert to lead delivery of an enterprise user experience that is as simple, engaging, and innovative as today's top consumer apps.

ABOUT YOU:

You are passionate about creating modern and innovative products that are intuitive and delightful for users. You combine leadership, experience, data, and hands-on design skills to build a robust center of excellence of UX and UI design. You excel at communicating design needs and approaches to all levels of the organization.

You're a persuasive customer advocate and skilled visual and interaction designer, with a track record of delivering consumer-grade user experiences that work in the real world of saas business transactions. You know what works for the customer and how to prove it.

You have a keen ability to see the big picture – and can't wait to dive into the nitty-gritty. You have a proven ability to handle ambiguity, manage rapid change, work cross-functionally, and collaborate on projects with a variety of stakeholders — both internally and externally.

YOU WILL:

- Drive user-centered, low friction, responsive design, from planning and implementing new tools and techniques to identifying and resolving complex usability issues
- Create a compelling vision of where the user experience must be in the future, and define the path and pace to get there from today
- Lead improvements and new designs to optimize transaction workflows, create a unified online experience for an expanding product portfolio, and incorporate effective cross- and up-sell approaches for ancillary products and services
- Deliver UX design methods, interaction flows, navigation, wireframes, interactive prototypes, and UI specifications to product and technical teams

- Design and conduct a variety of quantitative and qualitative user research activities, creating comprehensive approaches for experimentation, from interviews to interactive prototypes and A/B testing
- Advance strong design recommendations based on business goals and backed by expertise, design rationale, customer data, and industry trends

YOU SHOULD HAVE:

- Minimum 5 years working in UX/UI design in a saas and/or B2B enterprise software product team, within fast-paced agile environments -- with at least 2 years leading design efforts
- Expertise with transaction-centric UI and visual design, ideally in combination with merchandising/ecommerce workflows and customer-facing dashboards & analytics
- Deep knowledge of:
 - Modern HTML, CSS, and JavaScript frameworks and implementations
 - General design tools, such as Sketch, Illustrator, Photoshop, InDesign or similar
 - Wireframing and prototyping tools, such as: InVision, UXPin, Adobe XD, Axure, Balsamiq
- Current usability testing and UX analytics tools and methodologies
- Curiosity and commitment to testing new ideas and innovating to drive business results
- Strong collaboration, interpersonal and leadership qualities, with the ability to work effectively with designers, product, engineering, and marketing teams
- Excellent written, presentation, and communication skills
- Bachelor's degree or equivalent experience in Design, Human Factors, HCI, or other relevant field

BENEFITS:

We offer a competitive compensation package, with a benefits plan that includes paid vacation, health/vision/dental, 401(k) with company match, onsite fitness center, flexible working options, a fun and casual work environment, and the opportunity to be part of a team that is shaping the future of legal technology.

As a bonus, you'll be working out of our headquarters in beautiful Marin County, just 25 traffic-free minutes north of the Golden Gate Bridge.

HOW TO APPLY:

Send a resume, cover letter, and link to your LinkedIn profile to resumes@onelegal.com.

Please also provide a link to your portfolio demonstrating excellence in interface and workflow design, with an emphasis on the application areas outlined in this job description.